Updated Remittance Process

Using the upgraded AHCCCS Remit process, you can download your remittances directly from a secure AHCCCS Internet website and store them in either electronic or hardcopy format, depending on your preference.

If you already have an active username and password to the AHCCCS Online website, please disregard the first section of this document and proceed directly to the "Accessing Your Remittances" section.

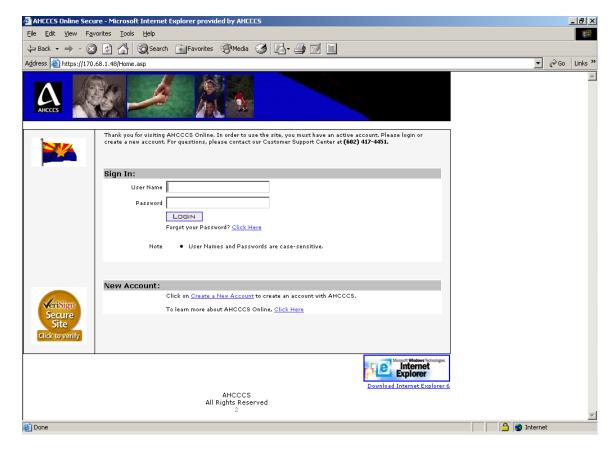
Accessing the AHCCCS Online website

In order to access this site, you will need a username and password approved by AHCCCS. If you do not currently have an active account, you can sign up for one in the following manner:

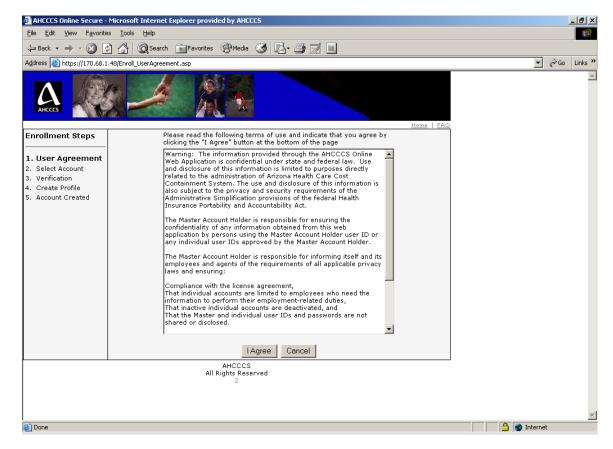
1. Access the AHCCCS website:

Production : https://scertsrv.ahcccs.state.az.us/Home.asp

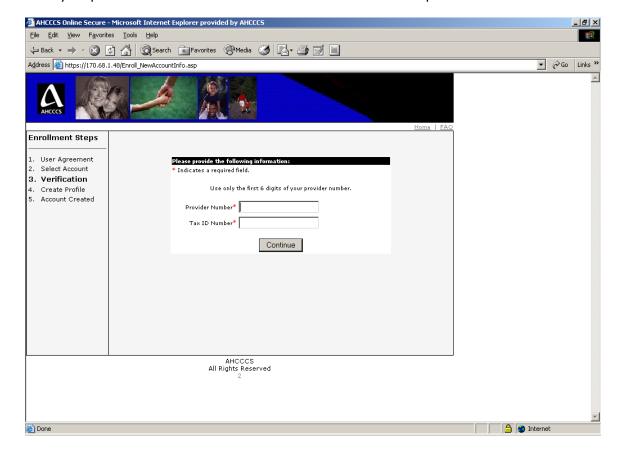
2. Click on the "Create a New Account" link the "New Account" section of the page.



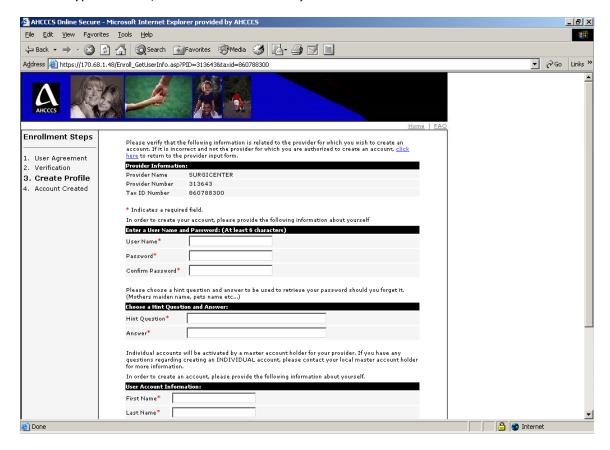
3. Read and agree to the AHCCCS End User Agreement (if you do not agree, you can not complete the account creation process).



4. Enter your provider number and tax ID number into the fields as requested.



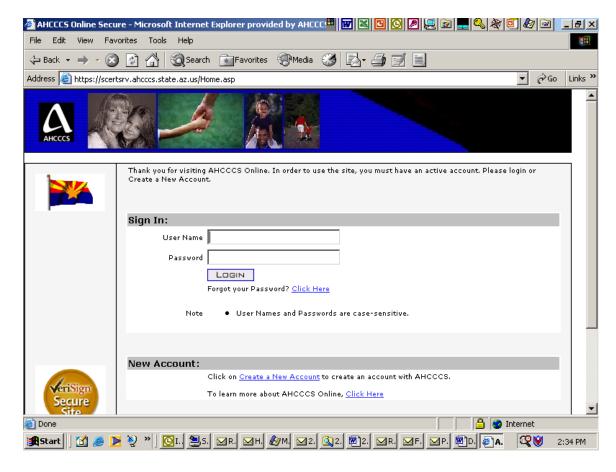
5. Create your user profile (including your username, password, hint question and answer, account type selection, and contact information).



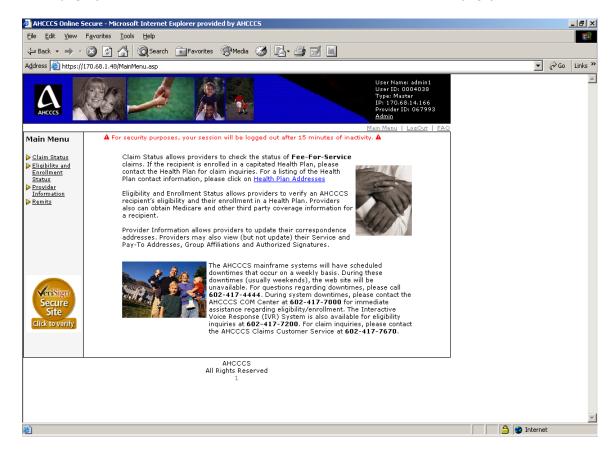
6. Successful completion of the web-based account request process will be followed by a letter sent to you via US mail containing your account activation code. You cannot access the website without first completing your account setup with this activation code.

Accessing Your Remittances

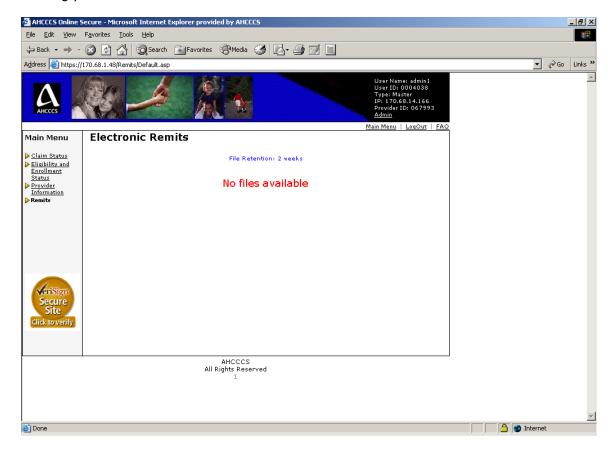
1. Use the username and password from your activated account to gain access to the AHCCCS Online website.



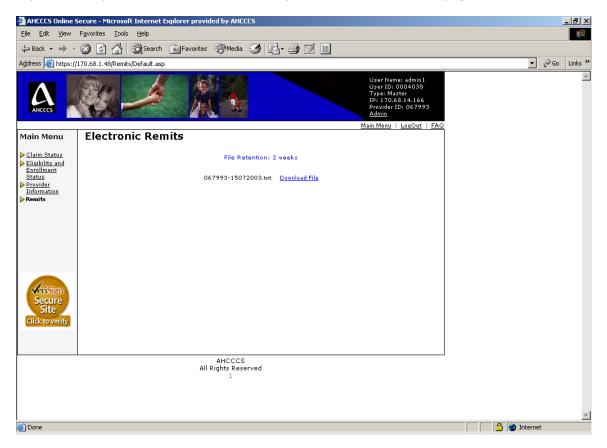
2. Access the Remittances site functionality by clicking on the "Remits" link on the left side of the page (bottom link available in the Main Menu on the left side of the page).



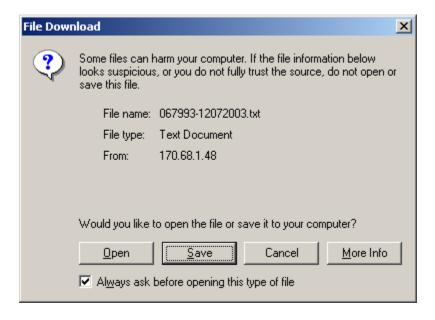
3. If you have no available remittance files, you will instead receive the following page advising you of the lack of available files.



If you have any available remittance files, they will be listed on the next page.



5. To download a remittance file, click the "download file" link to the right of the filename corresponding to the file that you wish to download. You will then see this popup box appear on the screen.



- 6. Click the "Save" button. You will then be provided a window in which to specify where you wish the remit file saved.
- 7. Specify a location and click the "Save" button. The file has been saved and can be accessed directly from there, and displayed in any text editor (Notepad, Wordpad, Winword, etc.)

^{*} Note: remittance files are retained by AHCCCS Online for 2 weeks. After 2 weeks, they will no longer be available via AHCCCS Online.